

Gain City x NETS Lucky Draw Terms & Conditions

A. LUCKY DRAW

Date of Lucky Draw: **21 May 2025**

Lucky Draw Prize

1,000,000 GAIN CITY FAMILY POINTS (Terms & Conditions apply)

How to Participate:

- Customers must sign up to be Gain City Family Card Members to participate in the contest.
- Every \$100 spent in a single receipt with NETS entitles the customer to ONE Lucky Draw chance (e-Lucky Draw coupon).

WIN 1,000,000 GAIN CITY FAMILY POINTS Lucky Draw Terms & Conditions:

The following Terms and Conditions (the “Terms and Conditions”) shall apply to the Gain City Win a **1,000,000 GAIN CITY FAMILY POINTS** (“Prize Family Points”) Lucky Draw (the “Contest”).

Contest Organiser/ Prize Sponsor

This Lucky Draw (“Contest”) is organized by Gain City Best-Electric Pte Ltd (“Organiser”), and prize is sponsored by Network for Electronic Transfers (Singapore) Pte Ltd ("NETS").

1. Eligibility

- Gain City Lucky Draw is only open to Gain City’s Family Card Members (with a valid Gain City Family Card Membership) who spend a minimum of \$100 in a single receipt with NETS at Gain City from **10 March 2025 to 18 May 2025**
 - Participants must be Singaporeans or Singapore Permanent Residents
 - who are residing in Singapore;
 - and are aged 18 and above
 - Participants from business companies, partnerships or sole proprietorship must be legally appointed/or authorised to participate in the draw. In the event of any dispute arising from the said participation, Gain City has the right to disqualify such a winner.
- All Gain City Best-Electric Pte Ltd employees and their immediate family members associated with this promotion are not eligible to participate in the Contest.
- All entries must be submitted by 2359 on 18 May 2025.
- Chances of the Lucky Draw are given based on the amount paid. Each customer is entitled to one lucky draw chance with every \$100 spent with NETS.
- Chance(s) of the Lucky Draw will be forfeited if the order is cancelled or refunded. Lucky draw chances are only valid for purchases made using NETS or NETS QR Online as the payment method. Transactions completed with other payment methods will not be eligible for lucky draw entries.

- vi. Customers are to use their Qualified NETS Bank Cards or Qualified QR Applications at any one of Gain City Best-Electric Pte Ltd outlets in Singapore during the Promotion Period (“Qualifying Transaction”):

“Qualified NETS Bank Cards” shall mean DBS-NETS/ POSB-NETS/ HSBC-NETS/ OCBC-NETS/ Maybank-NETS/ Standard Chartered-NETS/ UOB-NETS ATM, debit and credit cards issued by the Participating Banks, NETS FlashPay and NETS Prepaid Card in Singapore; and

“Qualified QR Applications” shall mean the Participating Banks’ QR payments mobile applications (which include NETS App, DBS PayLah, DBS digibank mobile app, POSB digibank mobile app, UOB TMRW, OCBC app and Maybank2u SG (Lite)).

2. Contest Period

The contest period is valid from **10 March - 18 May 2025**, both dates inclusive (the “Contest Period”).

3. Participation in the Contest

- i. The participant will be entitled to 1 Lucky Draw entry for every \$100 spend with NETS in a single receipt at Gain City and 3 Lucky Draw entry for every \$100 spent during Gain City Members’ Night.
- ii. The participant may enter the contest multiple times. However, entries will only be valid and accepted when contest criteria are met in a single invoice/receipt. Accumulating invoices to meet contest criteria are not allowed. Participants are required to keep the invoice as proof of purchase.
- iii. Only purchases made during the Contest period will be accepted.
- iv. The Organiser will not be responsible for inaccurate details given by any participant.
- v. All outstanding payments must be made in full before collection of the Prize.
- vi. Participants who cancel their purchase or terminate their agreement/contract on or before the drawing date will have their eligibility to the Contest entry automatically forfeited.
- vii. The Organiser reserves the right in sole discretion to disqualify all entries that do not meet the rules and regulations of the Contest. These include entries submitted with invalid or incorrect information.
- viii. Participants affirm the accuracy of all information provided at the time of Lucky Draw entry. Any misrepresentation of any fact or particulars (deemed by Gain City) shall result in disqualification and/or the forfeiture, withholding, withdrawal or reclaiming of the prize won.

4. Conduct of Lucky Draw and Prizes

- i. The Lucky Draw will be held at Gain City Best-Electric Pte Ltd, 8 Ang Mo Kio Industrial Park 2, Singapore 569500 via Gain City’s Facebook Live on **21 May 2025 at 3pm**.

- ii. The Organiser reserves the right, in its sole and absolute discretion, to change the date, time, location and the mode of drawing of the lucky draw if deemed necessary without prior notice.
- iii. The Lucky Draw will be conducted by any one of the Organiser staff.
- iv. One (1) winner will be drawn for the One (1) Prize of winning One (1) 1,000,000 Gain City Family Card Points. Four (4) 'reserve winners' will be drawn to replace the FIRST winner drawn, in the event of any disqualification due to criteria and/or Terms & Conditions not met.
- v. The prize is subject to availability and the Organiser reserves the right, at any time in its sole and absolute discretion, to substitute, withdraw, add to or alter any of the prizes offered without prior notice.
- vi. The Organiser has the right, at any time in its sole and absolute discretion to determine the eligibility of the winners shall be final, conclusive and binding. No correspondence will be entertained.

5. Winner Notification and Prize Collection

- i. The winner will be notified by phone and/or email, according to the contact number and/or email address stated/or retrieved from customer's record or provided on the entry submission on the same day of the conduct of the lucky draw. The participant will not be declared winner until all verification checks have been satisfied.
- ii. Participants for the contest will be contacted on the same day of the draw through the email and mobile number that participants indicated on their customer records and must satisfy all verification requirements before being declared the winner. If a participant cannot be contacted or fails to respond after 3 emails and/or phone calls made by Organiser, this participant will be disqualified and another 'reserve' winner will be selected. Organiser's decision on the winner is final and no correspondence will be entertained. No enquiries, appeals, verbal or written, shall be entertained. The participants shall accept and abide by all decisions made by Gain City Best-Electric Pte Ltd concerning, without limitation, these Terms and Conditions, the rules, procedures and regulations of the Lucky Draw, the award of prize and any other matters relating to the Lucky Draw.
- iii. The prize is non-transferable and non-convertible to cash. The Organiser accepts no responsibility for any tax or other liability that may arise from the prize winning. Prize is subject to availability and the Organiser has the right to substitute any prize for a comparable prize of equal or greater value to be awarded in lieu, subject to any applicable law.
- iv. Winner is required to personally attend a prize presentation ceremony after the draw for publicity purposes. The Organiser shall have the right to request the winner to present his/her identity proof for verification purpose when such winner comes for the prize presentation.
- v. Winner is required to provide their full particulars, including their full NRIC/Passport/Identification number for the purpose of verification & audit.

- vi. Winner must allow photographs taken to be published in Gain City before the prize is received.
- vii. The Organiser and NETS reserves the right, in absolute discretion, to reject a prize winner if he/she is unable to fulfil the condition set out in 5.v.
- viii. The Organiser and NETS are not responsible in any event that the prize associated sponsor is not able to, for whatever reason, honour the prizes, or for any rescheduling or delay attributable to the sponsor.
- ix. Each of the Organiser, NETS and the Participating Banks is not an agent of the sponsor of the products and services comprising the prizes or vice versa. Any disputes should be resolved directly with the sponsor. Redemption and use of the prize is also subject to the Terms and Conditions of the sponsor.

6. Condition and further information on Prize

- i. Prize is not transferable or exchangeable and cannot be exchanged for cash or other services in cash. Gain City Best-Electric Pte Ltd and NETS accepts no responsibility for any tax or other liability that may arise from the prize winning.
- ii. The Organiser and NETS will not be liable in any manner whatsoever for any additional charges, claims, losses, damage, injury, cost or expenses in connection with and/or arising out of this contest, the redemption or use of the prize.
- iii. The decision of the Organiser is final and binding in all matters relating to this contest. No correspondence will be entertained.

7. Use of Personal Information

- i. By participating in this Lucky Draw, you agree that Gain City Best-Electric Pte Ltd may collect and use your personal data, as provided in the customer record, for the following purpose in accordance with the Personal Data Protection Act 2012 and our data protection policy: To administer the Lucky Draw, including contacting you for the administration of prize in relation to this Lucky Draw.
- ii. You also expressly consent to Gain City disclosing the personal data provided to its official partners and sponsors, for the purpose of verifying the particulars of the winner of the Gain City Lucky Draw.
- iii. Gain City Best-Electric Pte Ltd will not disclose personal data for any unauthorized purpose nor sell any personal data that it collects.

8. General Terms & Conditions

- i. By participating in this Contest, the participant is deemed to have accepted and agreed to be bound by these Terms and Conditions and any other instructions that the Organiser may issue from time to time.

- ii. By participating in this Contest, the winners agree to participate in any form of publicity for this Contest. The Organiser and NETS reserves the right to photograph, video, and/or record the Contest, and publish any participants' images and details for marketing and promotional purposes relating to the publicity of the Contest and/or use in advertisements across all media, including, without limitation, in the Organiser's publications, presentations, promotional materials on their websites, in its original or edited format without having to pay any fee or compensation to the participants.
- iii. By entering the Lucky Draw, participants agree to be bound by and to comply with the Terms and Conditions. Non-compliance with or breach of any of these Terms & Conditions may disqualify a participant at any stage of the Lucky Draw, and any prize won may be forfeited, withheld, withdrawn or reclaimed.
- iv. Participants shall not, without the prior written approval of Gain City Best-Electric Pte Ltd, neither speak to the press or any other media nor give any interviews or comments relating to the Lucky Draw.
- v. The Organiser and NETS shall not be liable to any persons in the Contest for any loss (including, without limitation, indirect or consequential loss), damage, personal injury or death in respect of, in connection with and/or arising from the Contest.
- vi. The Organiser reserves the right to withdraw or cancel the Contest and to amend or change these Terms and Conditions at any time for whatever reason and without giving prior notice to the participants. The decision of the Organiser on all matters relating to or in connection with the Contest is final, and no correspondence will be entertained.
- vii. The participant shall fully indemnify and hold the Organiser and NETS harmless from and against any loss, damage, cost, liability or expense (including legal fees), whether direct or indirect, in connection with and/or arising from the Participant's breach of these Terms and Conditions.
- viii. Gain City Best-Electric Pte Ltd and/or its affiliates shall not be liable to any winner or customer for any loss, damage and/or injury whatsoever or howsoever caused as a result of the winner/customer's use and/or enjoyment of the prize.
- ix. In the event of any inconsistencies or discrepancies between the Terms and Conditions and the contents of any flyers, marketing and/or promotional materials relating to the Contest, these Terms and Conditions shall prevail.
- x. The Lucky Draw Terms and Conditions shall be governed by and interpreted in accordance with Singapore law. The Courts of Singapore shall have exclusive jurisdiction over any disputes arising from these Terms and Conditions, including the validity and enforceability thereof.
- xi. Promotion is only applicable for selected items, brands and categories. Excluded Brands: Daikin Excluded Categories: Aircon & Bedding servicing voucher and contracts.
- xii. Promotion will not be applicable for Traders.
- xiii. The 44th anniversary campaign & Gain City Megastore 10th Anniversary will not be applicable/stackable with other ongoing promotions, promotional codes, limited sets, pre-orders, new launch items, extended warranty, PWP extra protection, non-participating brands and delivery fee.
- xiv. Standard delivery fee still applies per transaction.

- xv. Gain City Best-Electric Pte Ltd and NETS reserves the right to make changes and amendments on above promotion & promotional codes to these terms & conditions without prior notice.
- xvi. Lucky draw chances are only valid for purchases made using NETS or NETS QR Online as the payment method. Transactions completed with other payment methods will not be eligible for lucky draw entries.
- xvii. Other terms & conditions apply.