

## Frequently Asked Questions of NETS Motoring Card Lucky Draw Campaign (1 November 2023 to 31 October 2024)

### 1. How do I qualify for this campaign?

This Lucky Draw campaign is open to all existing and new users of NETS Motoring Card and NETS FlashPay (“**Cardholders**”). Cardholders must register for the Lucky Draw and top up their NETS Motoring Card/ NETS FlashPay within the Campaign Period to qualify for the Lucky Draw.

To register for the Lucky Draw, Cardholders must submit their contact details and NETS Motoring Card/ NETS FlashPay CAN ID as well as agree to the terms and condition of the Lucky Draw.

Top-ups prior to or after the Campaign Period and after will not earn any Lucky Draw chances.

Campaign Period: 1 November 2023 – 30 April 2024:

- **2 Lucky Draw chances** will be awarded for every **\$50 top-up via all NETS Motoring Card/NETS FlashPay top-up channels** (i.e. NETS top-up machines, Auto Top-up service, convenience stores, ATMs of local banks, and NETS App).

Campaign Period: 1 May 2024 – 31 October 2024:

- **2 Lucky Draw chances** will be awarded for every **\$50 top-up via NETS App with a saved NETS bank card** (i.e. ATM / debit card).
- **1 Lucky Draw chance** will be awarded for every **\$50 top-up via all other NETS Motoring Card/NETS FlashPay top-up channels** (i.e. NETS top-up machines, Auto Top-up service, convenience stores, ATMs of local banks and NETS App top-up with Amex/Mastercard/Visa).

### 2. If I top up \$100, how many lucky draw chances will I receive?

You will receive 2 (two) chances.

### 3. If I only register for the Lucky Draw in January 2024 or any time after the campaign have started, will my previous top-ups be eligible for any lucky draw chances?

As long as you have been using and topping up the NETS Motoring Card/ NETS FlashPay registered for the Lucky Draw since 1 November 2023, all your top-ups will be eligible for lucky draw chances.

### 4. What are the lucky draw prizes?

There will be only one (1) prize – a brand new, fully electric MG4 EV

#### EXCLUDING:

- Certificate of Entitlement (COE)
- Vehicle Emissions Scheme (VES) surcharge, if applicable
- Servicing program
- Motor vehicle insurance

- Road tax
- IU or OBU installation, as may be applicable
- Number plates
- Goods and Services Tax (GST)
- Registration fee
- Any additional fittings, fixtures and accessories other than those provided by Eurokars EV in its sole discretion
- Other incidentals, etc.

**5. When is the draw date and where will the draw be held?**

NETS will conduct the draw at its office premise in the presence of an independent auditor. (351 Braddell Road, Singapore 579713) within one month after the end of the campaign period and will publish the name of the winner on the NETS website ([www.nets.com.sg](http://www.nets.com.sg)).

**6. When will I receive my prize?**

Once the winner of the prize car is drawn, NETS will contact the winner through phone call, SMS, WhatsApp or email.

The winner must respond to NETS within seven (7) days from the date of 1<sup>st</sup> notification sent in any of the modes listed above. In the event that NETS is unable to contact you within this period, you will then be forfeited from claiming the prize car.

The winner will have to claim the prize car within 2 months after the draw date.

**7. Will there be any fees or charges in connection with the prize car?**

Prior to claiming and taking delivery of the prize car, the winner will need to pay an **administrative fee of S\$4,500** or such other prevailing amount for the COE bidding and registration of the prize car on behalf of the winner. This administrative fee is in addition to the **payment of the COE bidding deposit of S\$10,000** (or such amount as may be applicable at the relevant time), including applicable GST. The winner shall bear the cost of other excluded items as listed above in point 4.

**8. Will I be allowed to trade-in, sell or exchange the prize car for another car model?**

The prize car shall not be exchangeable for cash or any other item or assignable by winner to any other party. The winner shall not be entitled to trade-in, exchange or sell the prize car to Eurokars EV or any of Eurokars EV's related corporations. The colour of the prize car shall be determined by Eurokars EV at its sole discretion.

**9. What kind of personal information will be used for the purpose of the Lucky Draw?**

Your full name and/or partially masked contact information (e.g. mobile number, email address) may be used for the purpose of verifying your identity and contacting you to claim the prize, as well as for publishing the result.

**10. Where can I get more information about the Lucky Draw?**

For the full terms and conditions, please view the Terms & Conditions page, or visit [www.nets.com.sg/netsmotoringcardluckydraw](http://www.nets.com.sg/netsmotoringcardluckydraw) for further information.