NETS
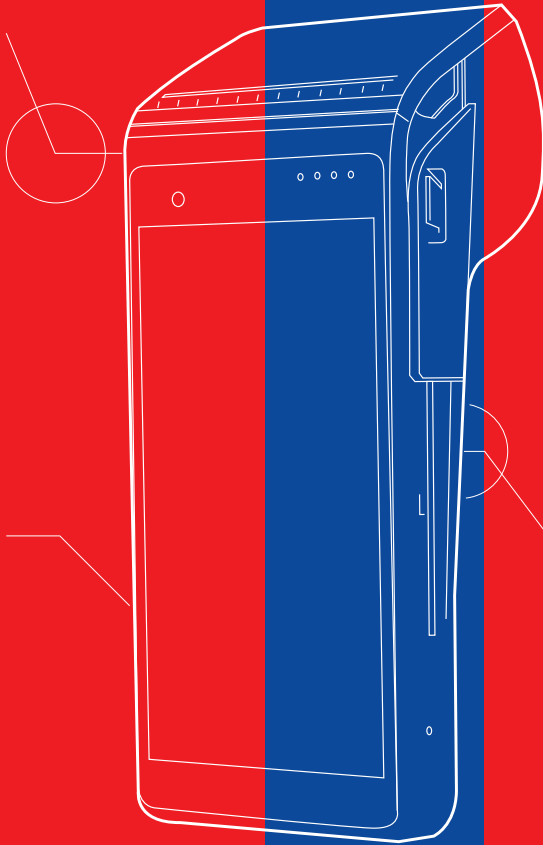
Quick guide to process transactions on NETS terminal
(Android Terminal)

Table of contents

Introduction to NETS products

NETS

NETS ATM / Debit card

The next generation NETS ATM / Debit card is contactless-enabled and allow cardholders to make payment with a tap on the terminal.

Below are some examples of debit cards and ATM cards with NETS contactless payment. No PIN is required for transactions below $100.

Visa Debit Card

Mastercard Debit Card

ATM Card with NETS contactless feature

Look out for **NETS))))** on your ATM card.

Maybank Debit card will require a PIN for all NETS purchases.

Standard Chartered Debit card currently does not support NETS contactless payment and PIN will be required for all NETS purchases.

Introduction to NETS products

NETS

NETS QR

NETS QR code can be found displayed on NETS terminal, SGQR Label or online. User can scan and pay with NETS QR using DBS PayLah!, OCBC Digital, UOB TMRW and/or other overseas wallets.
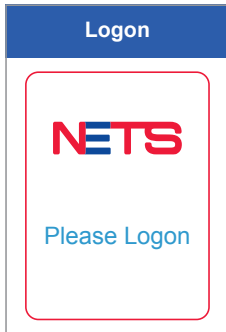

NETS Prepaid Card

NETS Prepaid Card is the latest stored value card with contactless function. Cardholders can simply tap to pay at all NETS retails points, as well as for their rides on public buses and trains.

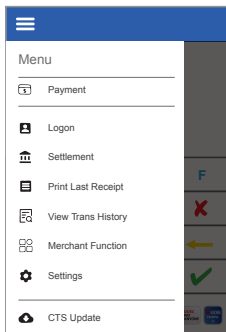Icons displayed on payment terminal screens will be progressively refreshed.
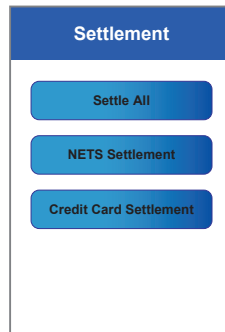
Logon / NETS settlement

Logon

Logon

NETS

Please Logon

1. Select Please Logon

Settlement

1. Select **Menu Icon** ☰ (Located top left corner)
2. Select **Settlement**

Settlement

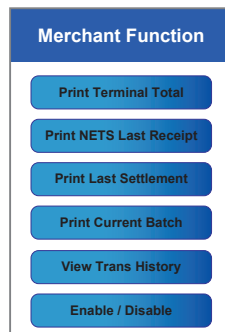Settle All

NETS Settlement

Credit Card Settlement

3. Select the type of settlement required

Reprint settlement receipt
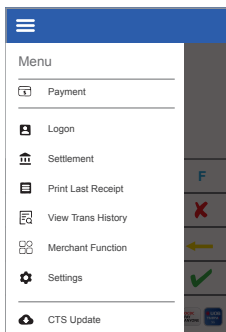
1. Select **Menu Icon** ☰ (Located top left corner)
2. Select **Merchant Function**

Merchant Function

Print Terminal Total

Print NETS Last Receipt

Print Last Settlement

Print Current Batch

View Trans History

Enable / Disable

3. Scroll and press Print Last Settlement

NETS ATM / Debit card NETS Prepaid Card

1. Enter **purchase amount** on the terminal
2. Select **payment mode**

3. To make payment, ask customer to **tap card on terminal**, or insert card into the terminal slot

4. If terminal prompts for PIN, ask customer to **enter PIN** on the terminal and press OK

5. Wait for APPROVED notification as confirmation of payment

6. Select NO to skip print duplicate receipt

Other card payment
(MyDebit, BCA, RuPay)*

1. Enter **purchase amount** on the terminal
2. Select **Other Payment**

3. Select **Others**

4. Select the payment mode

5. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot

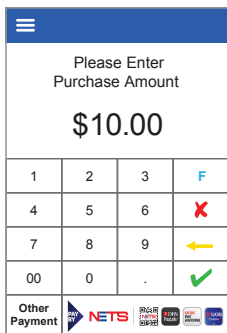6. Wait for APPROVED notification as confirmation of payment

7. Select **NO** to skip print duplicate receipt

*These are examples of Overseas Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.
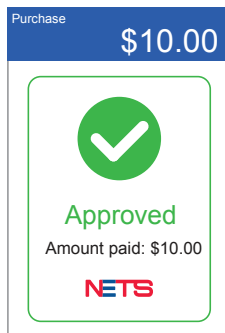
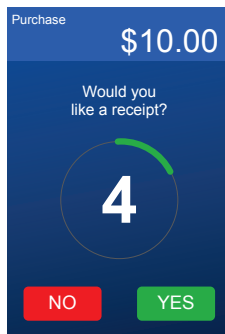Contactless payment only available on MyDebit Card.

NETS QR

Please Enter
Purchase Amount

$10.00

1	2	3	F
4	5	6	✗
7	8	9	←
00	0	.	✓

Other Payment

1. Enter **purchase amount** on the terminal
2. Select **payment mode**

Purchase

$10.00

Tap

Tap / Insert NETS
card on the reader

Select to pay by NETS QR

3. Click on "Select to pay by NETS QR"
4. Wait for NETS QR code to be displayed on the terminal screen

Purchase

$10.00

QR Payment
Scan to Pay

5. Ask customer to **scan NETS QR code**

Purchase

$10.00

Approved

Amount paid: $10.00

NETS

6. Wait for APPROVED notification as confirmation of payment

Purchase

$10.00

Would you
like a receipt?

4

NO   YES

7. Select NO to skip print duplicate receipt
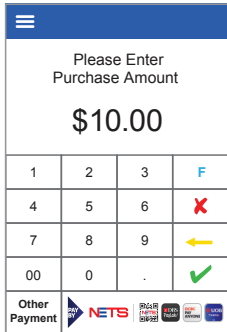
Note: Acceptable mobile banking apps and other overseas wallets may vary for different merchants.
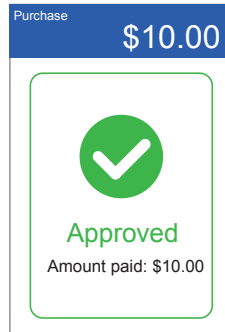
Credit card

(Visa, Mastercard, UnionPay, American Express, JCB, Diners, Discover)*
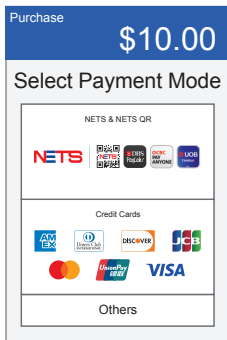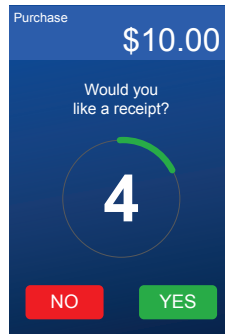
Purchase transaction

Please Enter Purchase Amount
$10.00

1	2	3	F
4	5	6	✖
7	8	9	⬅
00	0	.	✔

Other Payment | NETS ...

1. Enter **purchase amount** on the terminal
2. Select **Other Payment**

   Other Payment

Purchase **$10.00**

Select Payment Mode

NETS & NETS QR

Credit Cards

Others

3. Select payment scheme

   Credit Cards
   AMEX | Diners Club | DISCOVER | JCB
   Mastercard | UnionPay | VISA

Purchase **$10.00**
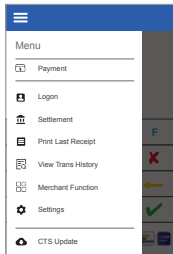
Tap

Tap / Insert Credit Card
card on the reader
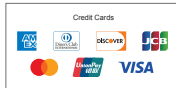
4. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot

   Note: >$200, customer's signature is required to complete the transaction

Purchase **$10.00**

✓ Approved
Amount paid: $10.00

5. Wait for APPROVED notification as confirmation of payment

Purchase **$10.00**

Would you like a receipt?

4

NO | YES

6. Select NO to skip print duplicate receipt

*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.
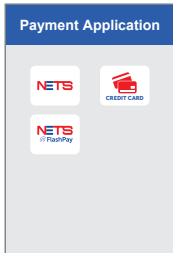
Credit card

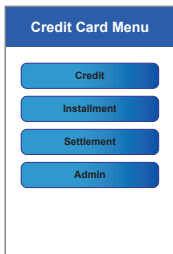(Visa, Mastercard, UnionPay, American Express, JCB, Diners, Discover)*
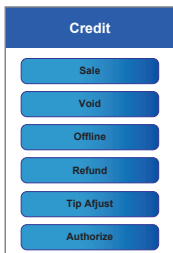
Void transaction

1. Select **Menu Icon** ☰ (Located top left corner)
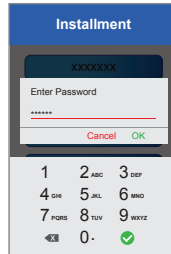2. Select **Payment**

Menu
- Payment
- Logon
- Settlement
- Print Last Receipt
- View Trans History
- Merchant Function
- Settings
- CTS Update

3. Select
CREDIT CARD

Payment Application
- NETS
- CREDIT CARD
- NETS FlashPay

4. Select
Credit

Credit Card Menu
- Credit
- Installment
- Settlement
- Admin

5. Select
Void

Credit
- Sale
- Void
- Offline
- Refund
- Tip Adjust
- Authorize

Installment

XXXXXXX

Enter Password
●●●●●●
Cancel   OK

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
⌫	0 .	✔

6. **Enter Password** and press OK

Void

XXXXXXXXXXXXXX

000546
Cancel   OK

1	2	3	.
4	5	6	,
7	8	9	⌫
.	0	_	✔
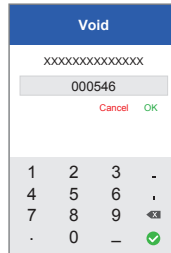
7. **Enter Invoice number** and press OK

Void Sale $10.00

Date 04/06/2021 Time: 16:37:49
Batch No: 001715 Invoice: 000546

XXXXXXXXXXXXX5616   CL
Pos Id: 36150401
Appr Cadac   110930
Trans Id   0014004776
Trans No   086315
End No   710608761440

VOID

8. Press VOID to void amount

Purchase $10.00

✓

Approved
Amount paid: $10.00
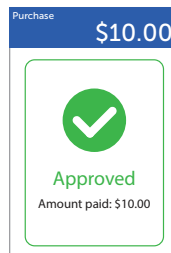
9. Wait for APPROVED screen to confirm void transaction

*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

Credit card settlement/ report

1. Select **Menu Icon** ☰ (Located top left corner)
2. Select **Payment**

3. Select CREDIT CARD

4. Select Settlement

5. Wait for APPROVED notification
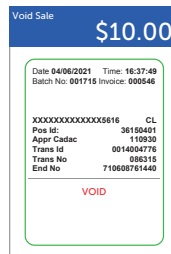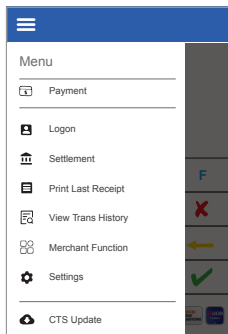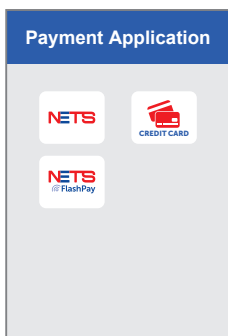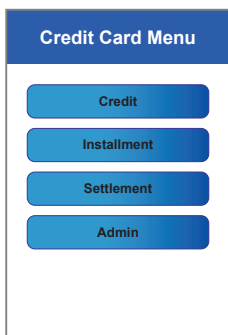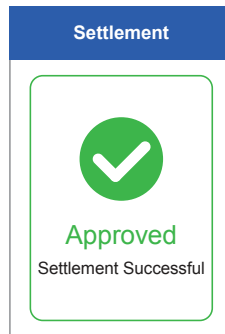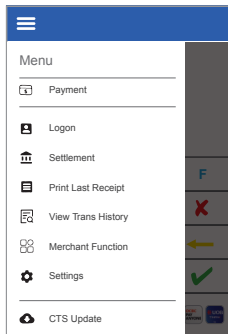
Settlement

✓

Approved

Settlement Successful

Payment Application

NETS

CREDIT CARD

NETS @FlashPay

Credit Card Menu

Credit

Installment

Settlement

Admin

Menu
- Payment
- Logon
- Settlement
- Print Last Receipt
- View Trans History
- Merchant Function
- Settings
- CTS Update
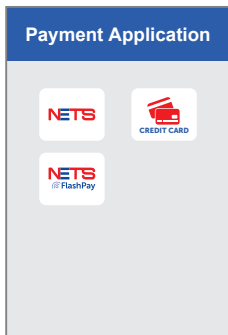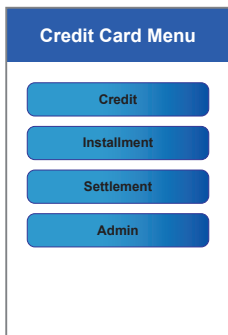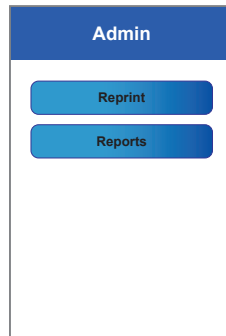
Credit card settlement/ report

Detail/Summary report

1. Select **Menu Icon** ☰(Located top left corner)
2. Select **Payment**

Menu
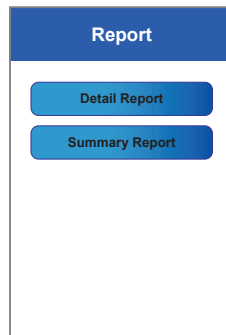- Payment
- Logon
- Settlement
- Print Last Receipt
- View Trans History
- Merchant Function
- Settings
- CTS Update

3. Select **CREDIT CARD**

Payment Application
- NETS
- CREDIT CARD
- NETS @FlashPay

4. Select **Admin**

Credit Card Menu
- Credit
- Installment
- Settlement
- Admin

Admin
- Reprint
- Reports

Report
- Detail Report
- Summary Report

5. Select **Report**

6. Select **Detail Report**
   or
   Summary Report

Credit card settlement/ report

Reprint last settlement or receipt

1. Select **Menu Icon** ▤ (Located top left corner)
2. Select **Payment**

3. Select
   CREDIT CARD

4. Select
   Admin

Payment Application
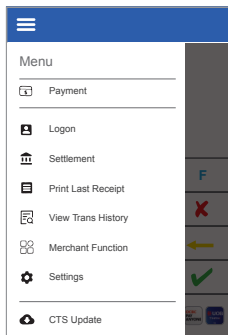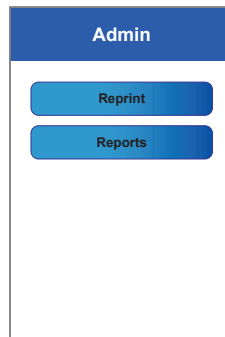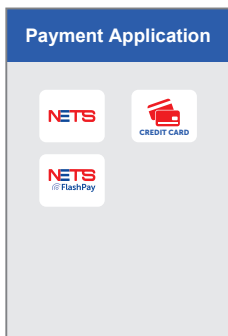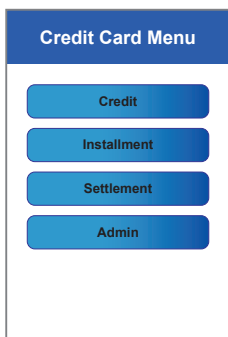
NETS
CREDIT CARD
NETS FlashPay

Credit Card Menu

- Credit
- Installment
- Settlement
- Admin

Admin

- Reprint
- Reports

Reprint

- Last Receipt
- Last Settle
- Any Receipt

5. Select
   Reprint
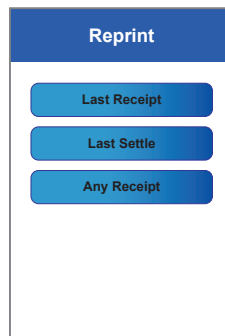
6. Select
   Last Receipt
   or
   Last Settle
   or
   Any Receipt

Video guide on accepting payments

Video guide on troubleshooting

Network for Electronic Transfers (Singapore) Pte Ltd

351 Braddell Road #01-03 Singapore 579713

NETS Customer Service
Hotline: (65) 6274 1212 | email: info@nets.com.sg