

**Terms & Conditions of NETS x Song Fish CNY Scratch & SURE Win Promotion
8 January 2025 – 11 February 2025**

The NETS x Song Fish CNY Scratch & SURE Win Promotion (“**Promotion**”) is carried out by Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) and Song Fish Dealer Pte Ltd (“**Song Fish**”) and is subject to these terms and conditions (“**Terms**”).

1. The Promotion is open to all existing DBS/POSB, HSBC, OCBC, Maybank, Standard Chartered, UOB (“**Participating Banks**”) and NETS bank cardholders, including the employees of NETS and employees of the Participating Banks (collectively referred to as “**Customers**”).
2. The Promotion period is valid from 8 January – 11 February 2025, both dates inclusive (“**Promotion Period**”) unless otherwise stated.
3. The Promotion is valid at Song Fish in Singapore which are registered with NETS and/or the Participating Banks and accepts payment through Qualified NETS Bank Card and/or Qualified QR Applications (defined below). Please visit <https://www.nets.com.sg/SongFish> for list of participating outlets (“**Participating Outlets**”).
4. NETS may from time to time in its absolute discretion decide on the eligibility of a Participating Outlets or Customer for participation in the Promotion.

Promotion Mechanics:

5. Customers are eligible to earn one (1) SURE Win scratch card **with \$88 minimum spend** in a single receipt or two (2) SURE Win scratch cards **with \$168 minimum spend** in a single receipt using their Qualified NETS Bank Cards or Qualified QR Applications at any one of the Participating Outlets in Singapore during the Promotion Period (“**Qualifying Transaction**”):
 - a. “**Qualified NETS Bank Cards**” shall mean DBS-NETS/ POSB-NETS/ HSBC-NETS/ OCBC-NETS/ Maybank-NETS/ Standard Chartered-NETS/ UOB-NETS ATM, debit and credit cards issued by the Participating Banks, NETS FlashPay and NETS Prepaid Card in Singapore; and
 - b. “**Qualified QR Applications**” shall mean the Participating Banks’ QR payments mobile applications (which include NETS App, DBS PayLah, DBS digibank mobile app, POSB digibank mobile app, UOB TMRW, OCBC app and Maybank2u SG (Lite)).
6. There will be a total of 6,000 prizes (“**Prizes**”) available to be won for the Promotion, in the following quantities:

Prizes	
Prize description	Quantity
Mini Seafood Wanton (worth \$4.30)	1,500
\$2 off (with min \$50 spent on next purchase)	3,000
\$8 off (with min \$50 spent on next purchase)	1,000
Frozen Salmon Fillet 4 portions (worth \$22.90)	500

7. The SURE WIN scratch card(s) will be distributed at the Song Fish redemption counter. The cashiers will issue the SURE WIN scratch card(s) at the point of purchase upon receipt of a single NETS receipt with either a minimum spend of \$88 or \$168.

8. NETS and Song Fish reserve the discretion to change any of the Prize allocation mechanics without giving prior notice or reason.

Additional Terms & Conditions:

9. Redemption of SURE WIN scratch card is limited to the first 6,000 Qualifying Transactions during the entire Promotion Period. Redemption is on a first-come first-served basis, while stocks last. There is no limit to the number of redemptions each customer can make.
 - a. Redemption must be made during the Qualifying Transaction.
 - b. Redemption is only given at the point of purchase, no redemption of scratchcards using past receipts.
 - c. Redemption is not applicable to multiple receipts.
10. The winning Customer may use the SURE Win scratch card to redeem their Prize at any Participating Outlet. Further terms and conditions governing the validity and usage of Sure Win scratch card as set out in Part A below ("**Scratch Card T&Cs**") apply.
11. If the winning Customer does not scratch and redeem the SURE Win scratch card by 28 February 2025, the unclaimed Prize will not be credited to the winning Customer.
12. The Promotion is available for purchases made at manned cashier counter(s) at Participating Outlets and not valid for online ordering or self-service kiosk purchase.
13. The Promotion is valid only for full transactions via NETS and is not applicable for deposit payments or partial payments.
14. The Promotion is not valid in conjunction with other promotions. All promotions are mutually exclusive.
15. The Promotion is strictly non-refundable, non-transferable, and non-assignable.
16. If any Qualifying Transaction is cancelled or reversed during the Promotion Period, the Customer will not be considered to have met the Qualifying Transaction. In this event, the Customer shall reimburse NETS for the retail costs of the Prize redeemed, when requested by NETS.
17. NETS reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
18. The Prizes awarded under the Promotion cannot be transferred or exchanged for cash or credit.
19. NETS will not compensate or replace any lost, misplaced or stolen Prizes.
20. NETS reserves the right to substitute the Prizes with any item of equivalent or similar value, without prior notice or reason.
21. NETS' decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by NETS in connection therewith and/or the results will be entertained. NETS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.
22. NETS or the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the prizes.

23. NETS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
24. NETS does not take any responsibility in the event that any Customers are not entitled to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and Acts of God etc.
25. NETS is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with Song Fish.
26. Collection of any personal data by Song Fish for this Promotion is strictly for their own business requirements. NETS is not responsible for the collection, use and disclosure of personal data by Song Fish for this Promotion.
27. NETS is not liable for any loss of personal data resulting from any provision of personal data by the individual to Song Fish for the purpose of using their service or products.
28. By participating in this Promotion, customers or participants acknowledge that they have read and understood NETS' Data Protection Policy (as published in NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit <https://www.nets.com.sg/policies/data-protection/> for the full version of NETS' Data Protection Policy.

Part A: Scratch Card T&Cs:

1. Prize redemption is valid till 28 February 2025.
2. Prizes can only be redeemed at Song Fish.
3. A maximum of one (1) Prize can be redeemed in one single receipt.
4. All purchases must be made with NETS payment.
5. Not exchangeable for cash and not replaceable if lost, stolen or damaged.
6. Not to be combined with other promotional vouchers.
7. Any unused or unredeemed value will be forfeited.
8. NETS and Song Fish reserve the right not to accept any SURE WIN scratch cards that have or appear to have been forged, damaged, defaced or otherwise tampered with.
9. NETS and Song Fish will not accept any responsibility for claims, losses, costs or expenses or liability of any kind whatsoever arising from or in connection with any transaction in relation with this Promotion.

Updated: 16 December 2024